

Who are you going to call?

Citizens can help report violations or problems they notice in their local streams before they cause more damage and pollution. Residents sometimes may be the first to recognize “illicit” discharges being directed into storm sewers or flowing out of storm sewer outfall pipes into streams. “Dry weather flows”- flows from outfall pipes after a 72 hour or greater period without rain- should be reported to your municipality for further investigation.

Water pollution events can also be reported on line through the DEP web site, www.dep.state.pa.us, select Environmental Complaints, then Southeast Region.

DEP Water Quality Complaint Hotline – Daytime	484-250-5991	Weekdays 8:30 AM to 4:30 PM
DEP 24-Hour Water Quality Hotline	484-250-5900 or 1-866-255-5158 (toll free)	Anytime, including evenings and weekends
Spills and other Emergencies Hotline	PA DEP 484-250-5990	PA Emergency Mgt. Agency 1-800-424-7362
Off site discharge of sediment	Delaware Co. Conservation District 610-892-9484	Send photo, full address, and directions
Clogged or leaking sewer lines	Concord Township Sewer Authority 610-558-0578	After hours: 610-476-4623
Fish Kills, Illegal Fishing	PA Fish and Boat Commission 717-626-0228	Also call DEP Water Quality 484-250-5991
Dry weather outfall flows	Concord Township 610-459-8911	Weekdays during working hours
Broken water mains	United Water Bethel 610-497-8886	24 hour
Broken water mains	Chester Water Authority 610-876-818	24 hour